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**PROFILE**

Business-savvy, innovative, and impactful technology and cybersecurity leader with over 25 years of experience. Specializes in designing and implementing robust infrastructure and security strategies, fostering cross-company collaboration, and enabling enterprise-wide efficiency. Proven expertise in building and leading high-performing teams to create sophisticated, secure systems, applications, and infrastructure. Experience in governance, risk, and compliance (GRC), incident management, and integrating cutting-edge security practices to mitigate risks and ensure regulatory adherence. Adept at aligning security initiatives with business objectives to drive growth and innovation while improving organizational security posture.

**EDUCATION**

**Master of Business Administration**  
Lincoln Memorial University – Knoxville, TN | August 2011

**Bachelor of Science – Nuclear Medicine**  
University of Tennessee, Knoxville – Knoxville, TN | August 1997

**CERTIFICATIONS**

* Certified Information Systems Security Professional (CISSP) – License: 542424
* Certified Chief Information Security Officer (C|CISO Associate Certification) – ECC7189246503
* AWS Certified Solutions Architect (expired, previously held)

**SKILLS**

**Leadership:** Servant Leadership, Relationship Management, Cross-Functional Collaboration  
**Security Expertise:** DevSecOps, Incident Management, Cloud Security , Governance, Risk, and Compliance (GRC), CIS Framework, NIST CSF, Security Process Design  
**Cloud Technologies:** AWS, Google Cloud, Kubernetes, Terraform, , GitOps, CI/CD Pipelines  
**Technical Proficiency:** Linux Administration, Python, Go, DNS, HTTP, TCP/IP, Relational Databases (MySQL, PostgreSQL), NoSQL (DynamoDB)  
**Methodologies:** Agile Development, ITIL, SDLC, Security Process Automation

**Languages:** Go, Python, C

**PROFESSIONAL EXPERIENCE**

**Senior Manager, Site Reliability Engineering**

**Adobe – Frame.io** | August 2020 – Present | New York, NY

* Directed a globally distributed team of 11 SREs, growing the team from 2 members. Provided hands-on leadership to drive secure and reliable operations.
* Designed and implemented an SRE framework, enhancing observability and monitoring for cloud-native systems.
* Integrated security into infrastructure operations, including proactive vulnerability management and incident detection capabilities.
* Automated critical tasks such as deployments, rollbacks, and failovers to reduce human error and increase system resilience.
* Collaborated with executives to assess compliance with security policies, standards, and procedures, driving improvements.
* Oversaw governance, risk, and compliance for Frame.io, ensuring alignment with regulatory requirements and secure software lifecycle practices.

**Manager, Cloud Operations and Delivery**

**Burwood Group** | August 2019 – May 2020 | Chicago, IL

* Established and led a Cloud Operations team, integrating security assessments and DevSecOps practices into all cloud strategies.
* Conducted cloud security reviews and advised on compliance across AWS, Google Cloud, and Azure environments.
* Delivered secure DevOps features to enhance operational efficiency and reduce attack surface.
* Engaged in business development and pre-sales, identifying opportunities for secure cloud partnerships.
* Coached and managed a team of Cloud and DevOps Engineers, focusing on continuous improvement and secure operations.

**Senior Manager, Software Engineering – Rackspace Private Cloud**

**Rackspace** | June 2017 – June 2019 | San Antonio, TX

* Led a team of software engineers and SREs to provide secure tooling and support for private cloud products.
* Standardized change control processes and collaborated with partners to implement enhanced security measures.
* Developed automation processes designed for security, reliability, and scalability, reducing manual interaction.
* Established product security plans, aligning with PCI compliance and secure SDLC practices.

**Engineering Manager/Director**

**Peak Hosting** | July 2016 – June 2017 | Portland, OR

* Directed a multidisciplinary engineering team, driving ISO 27001 certification initiatives.
* Developed and implemented security-focused engineering processes for scalability and resilience.
* Managed vendor relationships, negotiating contracts to include robust security measures.
* Oversaw security, compliance, and operational delivery across infrastructure and applications.

**Cloud Platform and Cloud Reliability Engineering Manager**

**Scripps Networks Interactive** | May 2006 – July 2016 | Knoxville, TN

* Led teams in designing and managing secure, scalable AWS cloud solutions.
* Created and implemented ITIL-based processes, including Incident, Change, and Problem Management, focused on minimizing security risks.
* Spearheaded vulnerability assessments and patch management for cloud-based infrastructures.
* Partnered with internal stakeholders to develop security-compliant monitoring and alerting systems.

**Senior System Engineer/Operations Team Lead**

**Siemens Molecular Imaging** | August 2001 – May 2006 | Knoxville, TN

* Designed and implemented secure web application server clusters.
* Conducted system upgrades, ensuring security best practices were followed.
* Managed datacenter security, including vendor negotiations and access control.

**KEY PROJECTS**

**Cloud Security Transformation**  
Implemented a comprehensive cloud security framework at Adobe, enabling proactive threat detection and incident response through automation and observability.

**ISO 27001 Certification**  
Successfully led ISO 27001 certification for Peak Hosting, creating a robust security posture and aligning infrastructure with global standards.

**PCI Compliance at Rackspace**  
Drove PCI compliance initiatives, embedding secure practices into product lifecycles and enhancing trust for private cloud solutions.

**RECOGNITION**

* Recognized for excellence in engineering and operational security by Adobe leadership.
* Honored with team awards for driving innovation in secure cloud operations.

**AVAILABILITY**

Open to relocation and remote opportunities.